SERVICE & SUPPORT SOLUTIONS

Protect Uptime. **Minimize** Disruption. **Support** Lab Performance.

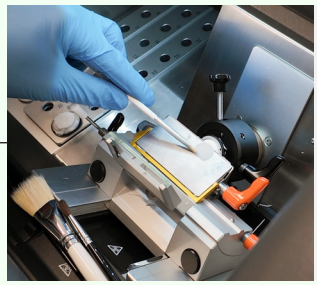
AVANTIK

DOWNTIME IMPACTS MORE THAN EQUIPMENT

Today's laboratories face increasing pressure to maintain productivity, meet turnaround expectations, manage costs, and support regulatory compliance. When critical equipment goes offline, the impact extends beyond the instrument itself. Delayed workflows, increased labor demands, unplanned expenses, and operational disruptions can affect performance throughout the laboratory.

AVANTIK

WHY A PROACTIVE SERVICE STRATEGY MATTERS



MAXIMIZE EQUIPMENT UPTIME

Help reduce unexpected downtime and keep workflows moving.

PROTECT CAPITAL INVESTMENTS

Support equipment longevity and reduce the risk of costly repairs.

SUPPORT REGULATORY READINESS

Maintain service documentation that supports inspections and audits.

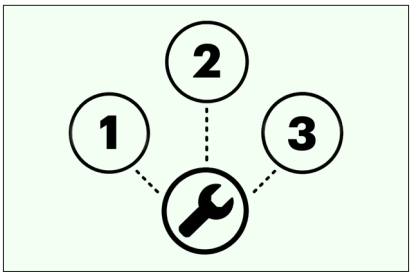
IMPROVE OPERATIONAL PERFORMANCE

Reduce disruptions while supporting reliable laboratory performance.

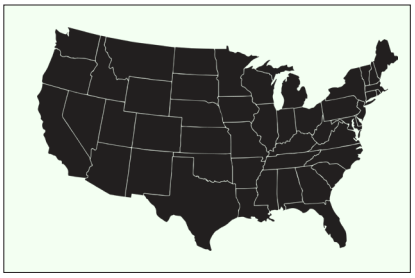
WHY LABORATORIES TRUST AVANTIK

From routine maintenance to complex repairs, Avantik helps laboratories maximize uptime through experienced histology service professionals, multi-vendor support, nationwide coverage, and extensive parts availability.

50+ Years of Histology Expertise

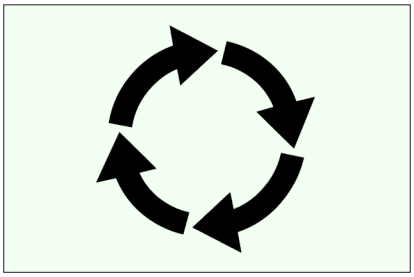


Multi-Vendor Equipment Support

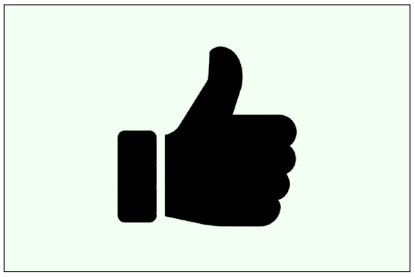


Nationwide Service Network

85,000+ Replacement Parts In Stock



Extended Equipment Lifecycle Support



Resolving Issues Fast with Minimal Repeat Visits

DEEP TECHNICAL EXPERTISE

Avantik technicians receive comprehensive training and ongoing professional development to support a broad range of laboratory equipment and technologies.

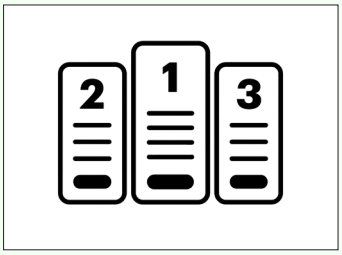
- Structured technician training program
- Multi-vendor equipment expertise
- Installation, repair & calibration support
- Advanced diagnostics & troubleshooting
- Continuous technical skill development

RESPONSIVE SERVICE WHERE IT MATTERS

When equipment issues occur, laboratories need fast, reliable support to minimize downtime and keep operations running smoothly. Avantik delivers responsive field support, experienced technicians, and dedicated service coordination to keep workflows running smoothly.

COMPREHENSIVE SERVICE & SUPPORT

Maintain Equipment Performance



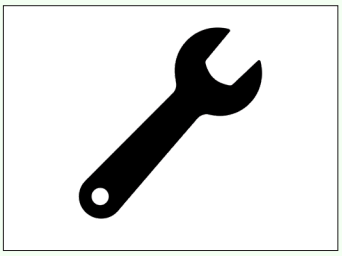
SERVICE PLAN OPTIONS

ON-DEMAND SERVICE

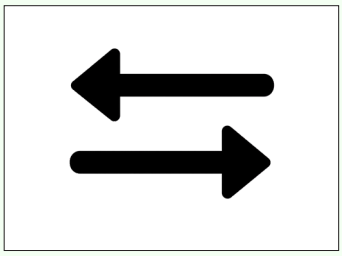
SERVICE DOCUMENTATION

Quick Issue Resolution

EMERGENCY REPAIRS

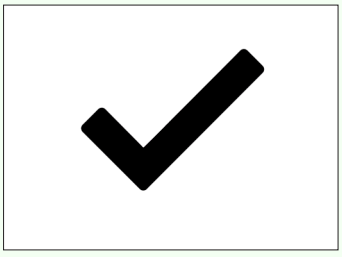


TECHNICAL SUPPORT

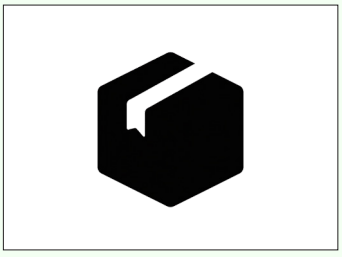


LOANER EQUIPMENT*

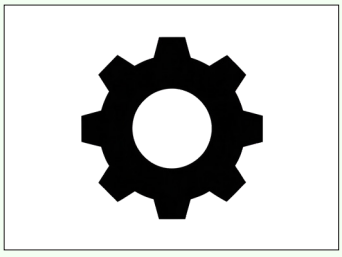
Support Laboratory Operations



CALIBRATION & CERTIFICATION



LABORATORY RELOCATION



INSTALLATION SUPPORT

*Available based on service plan level and equipment availability.

SERVICE PLAN OPTIONS

SERVICE PLANS DESIGNED FOR YOUR LABORATORY'S NEEDS

Through our consultative approach, we develop the best plan for you to achieve maximum instrument performance. We partner with you to develop the right combination of optimal equipment coverage and budget.

PM

Essential Preventive Maintenance Support

PM is designed for laboratories seeking a proactive approach to equipment care. Regular maintenance helps support equipment performance, promote operational reliability, and provide confidence that critical instruments receive ongoing professional attention throughout their lifecycle.

PM PLUS

Enhanced Support for Busy Laboratories

PM Plus is designed for laboratories that require an additional level of service support to help maintain workflow continuity and address unexpected service needs. By combining preventive maintenance with enhanced service resources, PM Plus helps laboratories reduce operational disruption and maintain productivity.

ELITE

Comprehensive Laboratory Support

Elite is designed for laboratories seeking the highest level of service partnership. This offering provides a comprehensive support approach focused on helping laboratories maximize operational continuity, simplify equipment management, and maintain confidence in the performance of their critical instrumentation.

A SERVICE STRATEGY BUILT FOR YOUR LAB

No two labs have the same service needs. Equipment mix, testing volume, staffing, budget, and operational priorities all shape the right approach.

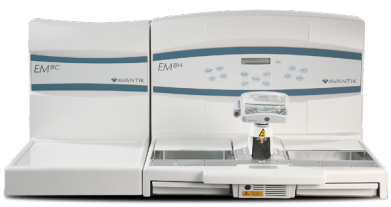
Avantik works with your lab to develop a service strategy aligned with your unique requirements and operational goals.

MULTI-BRAND COVERAGE. ONE TRUSTED PARTNER.

ONE SERVICE PARTNER ACROSS MULTIPLE PLATFORMS

Many laboratories operate equipment from multiple manufacturers. Avantik's multi-brand expertise helps simplify service management by providing a single source for maintenance, repair, and technical support across a broad range of laboratory instruments.

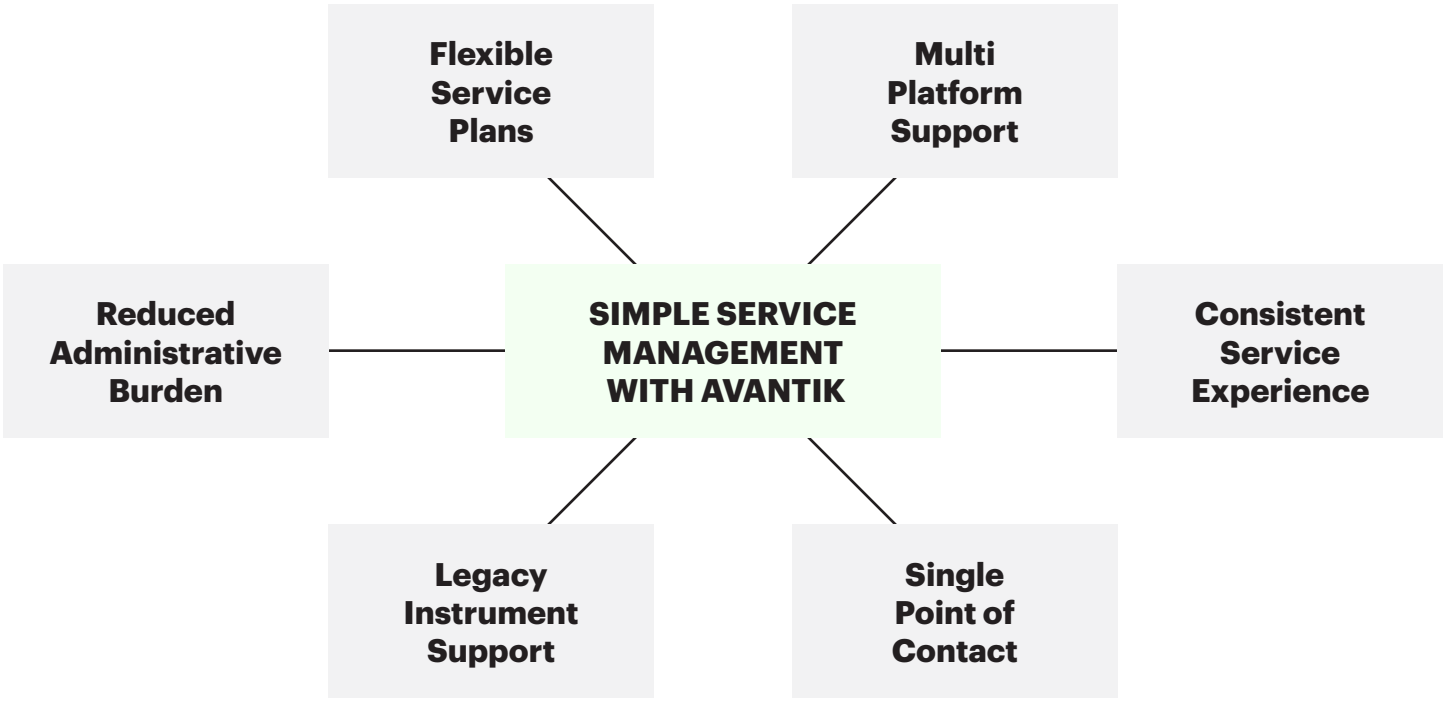
Equipment	Brands Serviced
Cassette Printers	Avantik, Epredia, InfoSight, Leica, Sakura, StatLab, General Data
Slide Printers	Avantik, Epredia, Leica, Matsunami, Sakura, StatLab
Tissue Processors	Avantik, Epredia, Leica, Sakura
Embedding Centers	Avantik, Epredia, Leica, Sakura
Microtomes	Avantik, Epredia, Leica, Sakura
Cryostats	Avantik, Epredia, Leica, Sakura
Coverslippers	Avantik, Epredia, Leica, Sakura
H&E Stainers	Avantik, Epredia, Leica, Sakura, Thermo Scientific
IHC Stainers	Leica
Grossing Stations	Mopec, Mortech, Mystaire, Thermo Scientific
Automated Archiving	Dreampath Diagnostics
Pap Smear Preparation	Hologic



MULTI-VENDOR EXPERTISE. SINGLE-SOURCE SUPPORT.

SIMPLIFY SERVICE MANAGEMENT

Managing multiple service providers can create administrative complexity, inconsistent response experiences, and fragmented support. Avantik helps simplify service management through a single point of contact, coordinated support resources, and expertise across multiple equipment platforms.



IS YOUR CURRENT SERVICE STRATEGY SUPPORTING OPERATIONAL CONTINUITY?

Flexible service solutions to minimize downtime and keep your laboratory running smoothly.

- Service Contracts
- Preventive Maintenance
- Emergency & On-Demand Service
- Calibration & Certification
- Equipment Relocation
- Multi-Vendor Support

YOUR LAB PARTNER BEYOND SERVICE

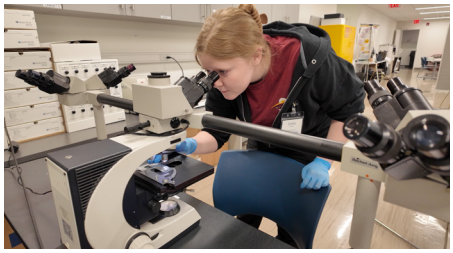
Service is one part of keeping a laboratory operating efficiently. Avantik supports laboratories with equipment, consumables, educational resources, and technical expertise designed to help meet evolving operational needs.

LABORATORY CONSUMABLES & SUPPLIES

Support laboratory efficiency with a comprehensive portfolio of consumables for both routine and specialized applications.

NEW & REBUILT EQUIPMENT SOLUTIONS

Reliable equipment solutions tailored to your workflow, capacity, and budget.



MOHS TRAINING & EDUCATIONAL RESOURCES

Practical training and educational resources for Mohs surgery professionals.

LET'S BUILD A SERVICE STRATEGY THAT SUPPORTS YOUR LABORATORY

Whether you're looking to improve uptime, simplify vendor management, support aging equipment, or develop a proactive maintenance program, Avantik can help.

- Preventive Maintenance
- Service Contracts
- Time & Materials Repair
- Calibration & Certification
- Equipment Relocation
- Multi-Brand Service Support

SCAN NOW

to request Service today!

AVANTIK

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